

# Mail

- [SMTP][Office365] 535 5.7.139 Authentication unsuccessful, user is locked by your organization's security defaults policy. Contact your administrator

# [SMTP][Office365] 535

## 5.7.139 Authentication

unsuccessful, user is locked  
by your organization's  
security defaults policy.

Contact your administrator

Exchange admin center

Home > Settings

Settings

Step 1: Go to Org Properties  
[https://entra.microsoft.com/#view/Microsoft\\_AAD\\_IAM/TenantOverview.ReactView](https://entra.microsoft.com/#view/Microsoft_AAD_IAM/TenantOverview.ReactView)  
-> Manage security default -> Disable  
Step 2: Tick to turn off SMTP and turn on legacy TLS

Name	Description
List view preference	Select normal view or compact view as your preferred list view setting.
Mail flow	Manage your organization's settings for sending and receiving messages.
Hybrid setup	Connect and manage both your on-premises and Exchange Online organizations.

Mail flow settings

✓ Your change has been saved.

General

- ☐ Turn off plus addressing for your organization. [Learn more](#)
- ☐ Turn on sending from aliases

Security

- ☒ Turn off SMTP AUTH protocol for your organization
- ☒ Turn on use of legacy TLS clients. [Learn more](#)

Reply-all Storm Protection

- ☒ Enable reply-all storm protection
- Minimum number of recipients (1000 to 5000):
- Minimum number of reply-alls (2 to 20):
- Block duration (1 to 24 hours):

Message Recall

- ☒ Enable cloud-based message recall
- ☒ Allow users to recall messages read by the recipient
- ☐ Enable recall alerts for recipients
- ☐ For all recalled messages

Save