

# Mail

- [SMTP][Office365] 535 5.7.139 Authentication unsuccessful, user is locked by your organization's security defaults policy. Contact your administrator

# [SMTP][Office365] 535

## 5.7.139 Authentication

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by your organization's  
security defaults policy.

# Contact your administrator

The screenshot shows the Exchange Admin Center interface. The left sidebar contains navigation options: Home, Recipients, Mailboxes, Groups, Resources, Contacts, Mail flow, Roles, Migration, Mobile, Reports, Insights, Public folders, Organization, Settings, Troubleshoot, and Other features. The main content area is titled 'Settings' and contains a table with the following data:

Name	Description
List view preference	Select normal view or compact view as your preferred list view setting.
Mail flow	Manage your organization's settings for sending and receiving messages.
Hybrid setup	Connect and manage both your on-premises and Exchange Online organizations.

Red text annotations provide instructions: 'Step 1: Go to Org Properties', 'https://entra.microsoft.com/#view/Microsoft\_AAD\_IAM/TenantOverview:ReactView', '-> Manage security default -> Disable', and 'Step 2: Tick to turn off SMTP and turn on legacy TLS'. A green arrow points from the 'Mail flow' row in the table to the 'Mail flow settings' panel on the right. The 'Mail flow settings' panel shows a 'Your change has been saved.' message and the following options:

- General**
  - Turn off plus addressing for your organization. [Learn more](#)
  - Turn on sending from aliases
- Security**
  - Turn off SMTP AUTH protocol for your organization
  - Turn on use of legacy TLS clients. [Learn more](#)
- Reply-all Storm Protection**
  - Enable reply-all storm protection
    - Minimum number of recipients (1000 to 5000):
    - Minimum number of reply-alls (2 to 20):
    - Block duration (1 to 24 hours):
- Message Recall**
  - Enable cloud-based message recall
  - Allow users to recall messages read by the recipient
  - Enable recall alerts for recipients
    - For all recalled messages

A 'Save' button is located at the bottom of the panel.